



Bringing Immediacy to Analysis **Branch Security Risk Matrix**

.... an intelligent solution that provides an understanding of the security risks posed within a bank and building society branch network

Understanding

Retail Branch Security Risk

In a retail branch network, where cash is held and seen as a customer service there always will be a threat posed by criminals wanting to steal it. Whether it is a lone robber at the counter, a team of kidnappers or gangs attacking ATMs, the threat is constant, it is only the frequency that varies.

....engaging staff, recognising numerous threats, the Matrix produces a product that reflects multiple stakeholder needs....

Understanding the susceptibility of branches to criminal activity can be resource intensive, with data collected through periodic security surveys, reviews generated by emerging threats or even understanding the effects brought about by new branch designs.

To enable the capture of data at branch level, allow it to be collated and analysed centrally, combined with the ability to reflect immediate and projected security threats, RedLeaf Consultancy has developed a Retail Branch Security Risk Matrix.

It is a Matrix that utilises a standard software package, negates the need for branch visits to capture data and produces an output that is variable and graphic. In itself, the Retail Branch Security Risk Matrix is a tool that:

- *Captures branch data for analysis and projection of comparative security risks across a network*
- *Is dynamic, allowing variable inputs to reflect changing threat profiles*
- *Engages staff and gives them an understanding of how security is built up in their branch*
- *Recognises that there are several different types of threat posed to a branch*
- *Generates a product that reflects the diversity of stakeholder needs*



Capturing Data



Enabling Analysis

While the nature of branches might change, there is a permanency about their features. Changes in their physical nature and the demographics of the area they are in do take place, but this tends to be over a protracted period of time. To a large degree the features that make up branch security are fixed, unlike the threat, which changes more quickly and varies with intensity across geographic regions.

Capturing data that enables analysis through RedLeaf Consultancy's, Branch Security Risk Matrix is simple and aimed at branch staff, rather than security specialists. Following a series of questions, branch staff are taken through the security features of their branch. All that is required is that a "button" is clicked on a spreadsheet beside each question; time consuming and written explanations are not required.

The Matrix automatically takes into account the different types of threat that are posed and the varying security measures needed. While there are common security measures, a robbery at the counter is not the same as a robbery where a rear door is broken through and an attack on an ATM is not the same as a Tiger Kidnapping. Staff enter the data once, the Matrix does the rest.

....capturing data at branch level, analysing and modelling it centrally enables fluctuations in risk to be immediately identified....

Estimating the threat, from whatever source, is normally seen as a centralised function. The Matrix is designed to allow the threat levels to be input centrally, with those levels being individually applied to each branch. This means that as the threat level changes an immediacy can be brought to estimating the risk, whether that is positive or negative and allow decisions to be made.



Meeting Needs **Delivering Product**

RedLeaf Consultancy's, Branch Security Risk Matrix, is a tool that provides a product – **the comparative risk to branches from varying threats.**

It is not a single product but one which is directed at a range of stakeholders to meet their expectations. On one level, it will show the comparative risk of branches to threats, which will allow for further investigation, analysis and planning to ameliorate the threat. On another level, it will set out information designed to show how the overall security risk is being managed and lastly it will illustrate, how over time, as threat levels change or improvements made, the effect there is on the risk being carried.

Tailoring Needs

Across the financial industry, retail branches are not all designed in the same way and nor are the security measures they employ. RedLeaf Consultancy's, Branch Security Risk Matrix, is finalised, through working with each institution and capturing the security measures they have and bringing those within the Matrix.

Coming from a retail bank branch security background, RedLeaf Consultancy brings the expertise and knowledge of retail branches, from physical security, to procedures and to cash control.

....RedLeaf Consultancy's Branch Security Risk Matrix, is a product designed to save time, cost and bring immediacy to understanding the branch security risk....

For more information on how RedLeaf Consultancy can benefit you:

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